

# Miss Fisher & The Crypt of Tears Exhibition at Rippon Lea Estate

3 December 2020 - late May 2021

# FREQUENTLY ASKED QUESTIONS

#### **About the Exhibition**

Phryne returns with an exhibition filled with glamour, romance and adventure. Experience large scale installations recreating Miss Fisher's world, complete with an interactive mystery experience, all the while enjoying costumes designed by Margot Wilson, props and more from Miss Fisher's first cinematic release, Miss Fisher and The Crypt of Tears.

Immerse yourself in the adventure with Phryne and unravel a decade old mystery concerning priceless emeralds, ancient curses and the truth behind the disappearance of a forgotten tribe.

Be transported back to where it all began with a retrospective of the original series Miss Fisher's Murder Mysteries, as well as costumes from the expanded Miss Fisher universe including the 1960's spin off series Ms Fisher's Modern Mysteries and the upcoming Chinese adaptation Miss S, where Phryne has been reimagined as a crime fighting sleuth in 1920s Shanghai.

# **General Information**

#### When does the exhibition open?

The exhibition opens on Thursday 3 December 2020 and runs until late May 2021 and is open daily from 10.00am to 5.00pm. The exhibition will be open on Public Holidays and will be closed on Mondays and Tuesday and on Christmas Day.

#### Where is the exhibition?

The exhibition is held inside the mansion at Rippon Lea Estate 192 Hotham Street, Elsternwick Victoria 3185. Located 7 kilometres from Melbourne's CBD.



# Will the mansion feature its original furniture and fixtures? Will it be open for tours?

The exhibition is presented inside Rippon Lea House. During this time, some of the internal furniture and fixtures of the mansion may have been removed, adjusted or replaced to accommodate the exhibition pieces. Regular mansion tours won't be offered during this time. All original furniture and fixtures will be re-installed and presented once the exhibition has ended. House tours will also re-commence after the exhibition period.

# How do I purchase tickets?

To manage the capacity of visitors, timed-entry tickets must be purchased online. Sessions will run from 10am. The last session with be at 3:30pm.

Visit <u>missfisherexhibition.com.au</u> to purchase tickets to the exhibition.

Please note your ticket does not include a tour of the mansion. Regular mansion tours won't be offered during the exhibition period

# I've purchased tickets already and was informed that my tickets are on hold because of COVID-19. How can I transfer my tickets to a new time to see the exhibition?

If your tickets are currently on hold, you will be receiving an email from Eventbrite in the next week with instructions on how to transfer your tickets to a new session day and time. Please keep an eye out for that email.

#### **Conditions of Entry**

In response to COVID-19, the National Trust has introduced protocols to protect the health, safety and wellbeing of visitors, staff and volunteers at the exhibition.

We ask that all visitors agree to the below conditions before entry.

- We ask you to stay at home if you are experiencing any cold or flu-like symptoms
- Visitors over 12 years old must wear a face mask
- Must register your details with us upon entering the gardens by scanning the QR code
- Observe personal health and hygiene measures, as well as safe social distancing signage and contactless transactions
- Be aware that capacity restrictions apply in all enclosed spaces
- Note that areas may be partially closed off to implement safety protocols, including the Gatehouse Tea Rooms at Rippon Lea Estate



For more information on visiting Rippon Lea Estate and the National Trust of Australia (Victoria) COVID Safe Plan click <u>here</u>.

# Planning your visit

# How long does it take to see the exhibition?

We recommend planning at least one hour for your visit. The exhibition is self-guided.

# How do I get there?

#### By Car

Rippon Lea is located approximately 7 kilometres from Melbourne's CBD, in the bayside suburb of Elsternwick.

Parking is available locally. Please note that there is no onsite parking.

#### **BY TRAIN**

The property is a five-minute walk from Rippon Lea Station, on the Sandringham Line.

#### **BY TRAM**

Catch Tram Route 67 (to Carnegie) to stop number 42 – Tram Tracker ID 2042 Tracker Stop ID 1042 (to Melbourne University).

# **BY BUS**

The 216 or 219 Bus departs from Queen Street in the City on the south east corner of Queen and Collins Streets. Depending on traffic the journey takes 30 – 45 minutes. There is a stop directly outside Rippon Lea Estate. Ask the driver to set you down at the first stop after Glen Eira Road.

#### Where is the nearest ATM?

An ANZ ATM is located on Glen Eira Road, Ripponlea. this is approximately a five-minute walk from Rippon Lea Estate.

#### Is there disabled access and facilities?

The mansion is a double storey building, with the exhibition located on both levels. We have a mobility ramp to the lower level of the mansion, but the upper level can only be accessed by stairs.

Rippon Lea Estate has disabled bathroom facilities and there is disabled access to the ground floor only of the Mansion.



Please note that the garden paths are gravel and can make wheelchair access difficult. Please ask staff upon entry for a map which highlights the more wheelchair friendly paths.

# Is there disabled parking on site?

Limited disabled parking is available on site. Should you have mobility issues where offsite parking is problematic please call the property manager on (03) 9523 6095 to arrange suitable access. To accommodate requests, we prefer 24 hours' notice.

# Is there onsite parking?

Parking is available locally only.

# Are Prams permitted?

Prams are permitted inside the gardens, however, are not permitted inside the mansion. We do not have a cloak room on site.

# Can I bring a picnic and sit in the grounds?

Picnics are encouraged! We have plenty of space in the gardens for you and your family to have a picnic lunch. Please remember to take all rubbish home with you.

#### Is there a gift shop?

Exclusive Miss Fisher Merchandise will be available in our Gift Shop at The Gatehouse. The gift shop has EFTPOS facilities. Please note this area may be closed depending on COVID-19 restrictions.

#### Can I take photographs in the exhibition?

Yes, you can take photographs in the exhibition, however, please remember to turn off the flash. If you're posting to social media, make sure to hashtag **#missfisherexhibtion** and **#nationaltrustvic** and tag us **@nationaltrustvic** to allow us to repost your photos.

# Will there be food and beverage at the exhibition?

Yes, there will be light refreshment offerings in our new Tea Rooms. Please note this area may be closed depending on COVID-19 restrictions.



#### **Tickets**

# Do I need to pre-book tickets online?

Yes. To manage the capacity of visitors, timed-entry tickets must be purchased online via our website. Sessions run from 10am. Last session is at 3:30pm. From Wednesday to Sunday. The exhibition is closed on Monday and Tuesdays.

Visit <u>missfisherexhibtion.com.au</u> to purchase tickets to the exhibition.

## **Ticket pricing**

GENERAL ADMISSION (INCLUDES GARDEN ENTRY)

\$26 - Adult

\$22 - Concession

\$13 - Child (5-15 years)

\$65 - Family (2 adults & 2 children)

#### NATIONAL TRUST MEMBERS

\$22 - Adult

\$20 - Concession

\$11 - Child (5-15 year)

\$55 - Family (2 adults & 2 children)

# GARDEN ENTRY (EXHIBITION ENTRY NOT INCLUDED)

\$15 - Adult

\$12 - Concession

\$9 - Child (5-15 years)

\$40 - Family (2 adults & 2 children)

# Do you accept concession cards?

Yes, we accept Seniors Cards, Pensioner Cards, Health- Care Cards and Student Cards as valid forms of Concession. Please ensure you bring your card along to present to staff on site.

# Can I make a group booking?

Yes. For a group of 8-15 people (inclusive) you can book online at missfisherexhibtion.com.au



If you have a group of 16 or more people, please submit a group booking enquiry form <u>here</u> and our bookings office will be in contact with you. At least two weeks' notice is required for group bookings of 16 or more and payment is required 7 days prior.

The group ticket price is \$20.00

# I am unable to attend the exhibition - Can I get a refund?

Unfortunately, our tickets are non-refundable, however you are welcome to give the tickets to a friend or family member.

I am unable to attend the exhibition on the day/session time I booked. Can I change it?

Yes, it is possible to change the day or session time of your visit. You can do this online by visiting Eventbrite: <a href="https://www.eventbrite.com.au">www.eventbrite.com.au</a>

Please have your order number ready as you may transfer the date one time only, free of charge.