



*Welcome to Rippon Lea Estate. We hope you enjoy your visit today. By entering Rippon Lea Estate, each person agrees to be bound by the following Terms and Conditions of Public Entry:*

## **Conditions of Entry**

- **The right of admission to Rippon Lea Estate is reserved.** Rippon Lea Estate reserves the right to: exclude or remove the public or any other person from any building, or part of any building, managed or controlled by Rippon Lea Estate. In particular, we reserve the right to refuse entry to, or to remove from, any persons who are drunk or disorderly or whose conduct is unlawful or offensive or who is not entitled to attend an event. Any person who causes a disturbance or who refuses to comply with reasonable requests, or if Rippon Lea Estate is unable to provide appropriate level of service management may remove any person from the property.
- Unauthorised persons are prohibited from entering Rippon Lea Estate and any other area not accessible by the public.
- Patrons must not wear or display commercial, political, religious or offensive signage or logos, sell any goods or services or give away political, religious, advertising or promotional materials without the prior written approval of Rippon Lea Estate management.
- Wear footwear at all times which will protect you against injury.
- Patrons who are, in the opinion of management, offensively attired or whose attire may cause a hazard or compromise safety may also be refused entry into Rippon Lea Estate.
- Bags and other items may be subject to inspection and patrons may be searched. Patrons who refuse inspections or searches may be denied entry to Rippon Lea Estate.
- Items which, in the opinion of management, have the potential to cause injury or a nuisance or inconvenience to any other person will not be permitted into Rippon Lea Estate. Some of these include controlled, dangerous or illegal substances, bottles, flares, fireworks, laser pointers, loud hailers, horns, vuvuzelas and weapons of any description and may include certain musical instruments, flags and flagpoles and any other items considered by management to have the potential to cause injury or a nuisance or inconvenience to any other person.
- Alcoholic beverages must not be taken on to or out of the premises. It is an offence for minors to purchase or consume alcohol or for persons to supply alcohol to minors.
- Patrons are not permitted to transmit, broadcast, sell, license or otherwise publish, disseminate or reproduce any recordings (including, without limitation, photographic, video or sound recordings) of the event without the prior written approval of management. Such recordings may be confiscated or erased. Any recordings or recording devices which are confiscated will become the property of the management.
- Patrons assume all risk of any damage or loss (including property damage, personal injury, economic and consequential loss) however it arises at Rippon Lea Estate. Customers bring personal effects onto the premises at their own risk. Management will not be responsible for any damage to or loss or theft of a customer's personal property
- Swimming in the lake and heritage water feature pool, is strictly prohibited. Persons caught doing so will be immediately removed from the property.
- Smoking, including electronic cigarettes is prohibited in all areas of Rippon Lea Estate. Patrons who smoke or who fail to obey a direction from Management or another authorised person to cease smoking in Rippon Lea Estate commit an offence against the Act, to which fines apply; and may be immediately evicted from Rippon Lea Estate.
- Processional photography is not permitted until terms and conditions have been signed and all applicable fees have been paid in advance.
- Drones are not permitted to be flown anywhere on the estate unless prior permission has been provided in advance.



- Patrons may not be admitted if their tickets are damaged or defaced or their tickets have not been purchased from an authorised ticket agent.
- Persons under the age of 12 must be under the direct supervision of an adult at all times. The Licensor and the Hirer reserve the right to refuse entry to, or to remove from, Rippon Lea Estate or to refer to the police any persons under the age of 12 who are without adult supervision.
- An event may be cancelled, delayed or stopped due to dangerous situations or hot weather for any other cause beyond the management's control. Patrons may make a claim to Rippon Lea Estate only for a replacement ticket if an event is rescheduled or for a refund of the appropriate amount of the face price of the ticket if the event is cancelled and not rescheduled.

### **Glen Eira Residents Garden Entry**

- Glen Eira residents are entitled to free garden entry upon showing proof of residency with photo ID and completing the application form available in the Gatehouse.
- Entry includes garden only. It does not include ticketed events, tours of the house & garden or mansion entry. These are all charged at full admission prices
- Garden entry card holders must adhere to all the above terms and conditions as per every visitor to Rippon Lea Estate.
- Guests of garden entry card holders are required to pay the general admission fees
- The cards are not transferrable and can only be used by the registered resident. Cards found being used by non-residents will be cancelled and not re-issued
- Garden entry card holders must present the card each visit to the Estate. If no card is presented, general admission fees apply.
- As per above, the right of admission to Rippon Lea Estate is reserved.

### **PROHIBITED ITEMS**

The following items are not permitted to be taken into Rippon Lea Estate:

- Illegal substances including controlled, dangerous or illicit drugs
- Incendiary devices (flares, fireworks and smoke bombs)
- Firearms and explosives
- Chemical, radioactive or biological substances
- Laser lights
- Alcohol
- Aerosol Cans
- Animals (other than Assistance Dogs)
- Bicycles, scooters, skateboards and rollerblades/ skates
- Professional cameras, audio recording devices, without management approval
- Chairs/ Stools, or oversized items will not be permitted into the venue
- Glass (including bottles) or cans, drink containers and plastic bottles above 750ml
- Unauthorised electrical or gas equipment
- Unauthorised advertising material or flyers
- Musical instruments
- Drones
- Any other item that in the opinion of management could cause harm or public nuisance.

Your cooperation in adhering to these terms of entry is appreciated.